

PowerCom / MilCom Safety Hazard



Immediate recommended stop use of all PowerCom and MilCom Wireless Diver Units until further notice

Which Units Are Affected?

PowerCom 3000D Diver Unit (900471-000) PowerCom 5000D Diver Unit (900472-000) MilCom 6000D Diver Unit (900473-000)



PowerCom 3000D Wireless Diver Unit (900471-000)



PowerCom 5000D Wireless Diver Unit (900472-000)



MilCom 6000D Wireless Diver Unit (900473-000)

Cause :

Battery PC board flood resulting in small fire

Solution :

OTS has identified a potential safety issue with a limited number of PowerCom 3000D, PowerCom 5000D, and MilCom 6000D Wireless Diver Units.

Out of an abundance of caution we advise users to stop all diving operations of the PowerCom 3000D, PowerCom 5000D, and MilCom 6000D Wireless Diver Units.

While conducting a depth pressure testing operation on our production floor, we found a single incident in which a battery's PC board flooded causing a small fire. Because of this, we recommend an immediate dive stop until further notice.

This has been a single, isolated event and we have no reports of this occurring in fielded use. Safety of our customers takes priority in everything we do, and for this reason, we are recommending a stop use on all units until further investigation can be conducted and solution can be determined.

We are working as quickly as possible to remedy the situation and will advise when we recommend resuming normal use of these products.

For immediate questions, contact the OTS Sales or Service Department

Sales Department salessupport@otscomm.com (714) 754-7848 Ext. 115

Service Department service@otscomm.com (714) 754-7848 Ext. 141

Sincerely, The OTS Team